## Advisory Committee for 911 Service Oversight Committee Minutes February 9, 1999

In Attendance

Gary Kempker, Bill Adams, Charles Bonney, Peggy Loman, Sheila Lumpe, Roger Young, RD Porter, Annette Kolis Mandel, Carol Ann Freeman, William Ferrell, Atkins W. Warren, Stephen Paulsell, Barbara Gulick

The meeting opened at the State Emergency Operations Center in Jefferson City, Missouri with a short opening statement by Gary Kempker welcoming members and visitors. The Minutes of the October 6, 1998 meeting were reviewed and approved.

Administrative actions included a letter of resignation received by Dr. Dunlop announcing his resignation from the Committee due to professional commitments. It was also announced to the committee that Deborah Lilley had been transferred out of state, and would no longer be able to participate in committee activities. The Governor's office is aware of both resignations.

Under Old Business the following issues were discussed:

- 1. Year 2000: Sheila Lumpe indicated that the PSC was receiving reports of Y2K activities from utilities. The PSC has also conducted one industry meeting on this subject, and is planning to conduct another in the Spring. The Spring meeting may additionally be expanded to include the Cyber Terrorism issue.
- 2. Monroe County 911: RD Porter and Charles Bonney met with the commissioners and discussed project, dispatching options and solutions to present controversy. They felt that the issue was nearly resolved, and the County could now move forward with 911 center. Commissioner Alan Wells from St. Francois County assisted with the discussions.

Under New Business the following issues were discussed:

- 1. Introduction of the Wireless Service Provider Enhanced 911 Advisory Board members RD Porter introduced Vince Zagarri Ameritech Cellular, Bruce Beard SWB Wireless, Joe Clary Cellular One, Lt. Bill Harlan MoNENA (St. Louis Co.) And Charles McKee Sprint PCS. Gary Kempker indicated that Sheila Lumpe and himself were also members of the Board. Gary also announced that both groups would initially meet simultaneously due to common issues and the ability to share technical advice and insight.
- 2. Proposed legislation affecting 911 services: Three House Bills affecting 911 have been introduced this legislative session. HB-99 delineates confidential records and freedom of information issues, HB-112 exempts dispatch centers from restrictions on recording telephone conversations and HB-318 which establishes training and standards for 911 operators. Committee discussions centered on HB-318 as follows: Charles Bonney explained that the legislation only affected primary PSAP's and the requirements for initial and refresher training may strain the budgets of rural PSAP's. He also indicated that Emergency Medical Dispatchers (EMD's) were already regulated by the Department of Health under RSMo 190.130. RD Porter and Carol Ann Freeman indicated that training in rural PSAP's was difficult and expensive

especially due to staffing levels, time away from work and costs. Gary asked Roger Young if the Missouri Association of Counties had taken a position; to which he responded no, and additionally indicated that even though the proposed legislation lacked any penalties for non-compliance, commissioners would require training due to liability issues. The availability of training was also discussed with four established programs identified: APCO, PowerPhone, Mineral Area Community College and Medical Priority. These legislative issues will be monitored closely by the Department of Public Safety, and legislative actions reported on the DPS website.

- 3. John Maddox, Dallas County Commissioner was introduced by Roger Young and indicated that he was seeking assistance with 911 system bid evaluation and requirements. Following discussion, it was decided that RD Porter and other members would meet with Mr. Maddox separately to assist him.
- 4. RD Porter announced that he had prepared a program designed to present information on Proposition A. Gary reminded attendees that State policy required agencies and departments to remain neutral on ballot issues.

The meeting adjourned at 1140 with Gary thanking all members and visitors for their input and assistance.